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Support of Noise Sentinel on Chrome browsers

We now recommend that you no longer use Chrome for accessing your Noise Sentinel Client or your Noise Sentinel Stakeholder Web.

This is because Chrome will be dropping support for Silverlight which is an embedded in the Noise Sentinel browser. From January Chrome users will need to allow Silverlight to run but in April the ability to “Allow” Silverlight will no longer be available.

We will be developing a new application to work with Chrome. However, this may take until September this year before for Noise Sentinel Stakeholder Web to be available. We will announce in April this year as to when we will be able to support Noise Sentinel Client on Chrome again.

Therefore, until then, we recommend the use of other browsers such as Internet Explorer for Noise Sentinel.

We apologize for any inconvenience caused.

Background

Google is withdrawing support of Silverlight on Chrome browser. This affects the Noise Sentinel Stakeholder Web and Noise Sentinel Client on this platform.

Hereby extract of text from Google <http://www.chromium.org/developers/npapi-deprecation>:

January 2015

Currently Chrome supports NPAPI plugins, but they are blocked by default unless the user chooses to allow them for specific sites (via the [page action UI](#)). A small number of the most popular plugins are whitelisted and allowed by default. In January 2015 we will remove the whitelist, meaning all plugins will be blocked by default. Even though users will be able to let NPAPI plug-ins run by default in

January, we encourage developers to migrate off NPAPI as soon as possible. Support for NPAPI will be completely removed from Chrome by September 2015.

April 2015

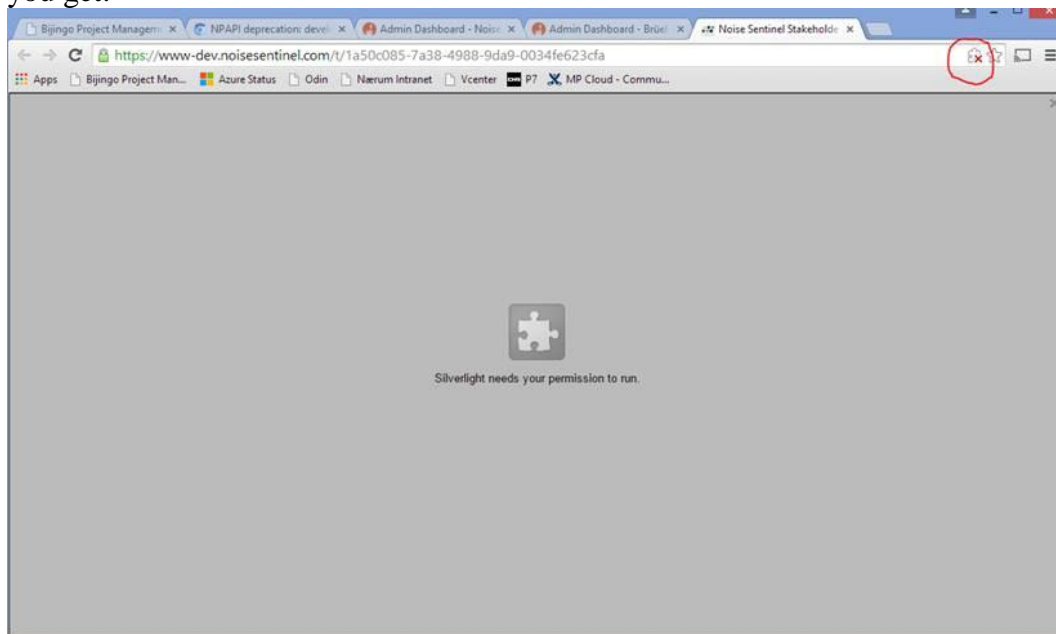
In April 2015 NPAPI support will be disabled by default in Chrome and we will unpublish extensions requiring NPAPI plugins from the Chrome Web Store. Although plugin vendors are working hard to move to alternate technologies, a small number of users still rely on plugins that haven't completed the transition yet. We will provide an override for advanced users (via `chrome://flags/#enable-npapi`) and enterprises (via Enterprise Policy) to temporarily re-enable NPAPI while they wait for mission-critical plugins to make the transition.

September 2015

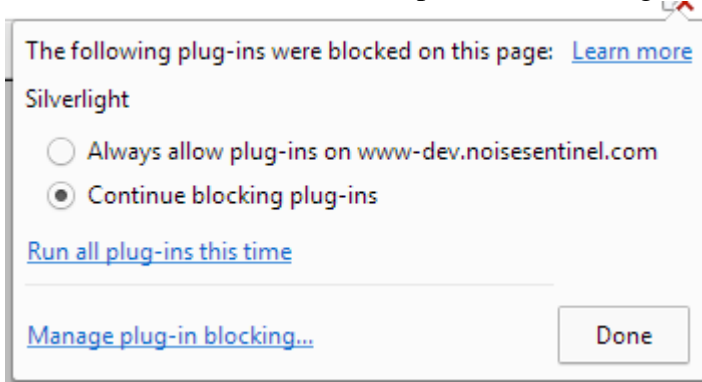
In September 2015 we will remove the override and NPAPI support will be permanently removed from Chrome. Installed extensions that require NPAPI plugins will no longer be able to load those plugins.

As of now, this means:

1. When you start the Noise Sentinel Stakeholder Web and Noise Sentinel Client in Chrome you get:



2. Click on the circled icon. This opens the following dialogue:



3. Select “Always allow...” and then you can continue to use Noise Sentinel as usual.

In April this way of unblocking will disappear and you will have to do it as Google describes:

- Override for advanced users (via `chrome://flags/#enable-npapi`) or
- enterprises (via Enterprise Policy)

An end-user will not know what to do without instructions we provide and we have evaluated that this will be overly complex for the majority of end-users. Therefore, we have decided that, as of April we no longer support Chrome and are instructing users to use another browser, e.g. Internet Explorer or Firefox. We recommend that you pass this information on as soon as convenient.

By September this year, Silverlight will no longer run in the Chrome browser.



Doug Manvell
Noise Sentinel Product Manager
Brüel & Kjær
17th February 2015